

PLAN-DRIVEN

VERSUS

ADAPTIVE

WHAT IS YOUR OPERATING MODEL?



Leaders see & solve problems



Improvement is an activity you take time away from work to do



Leaders set plans and manage their execution



Improvement and culture are delegated to a function (HR, CI)



People focus on doing their work and getting it done



Leaders have a method to develop problem-solvers

Teams have a method to enable improving the work IS the work

Teams have a method to test their plans for what works best

Teams have a method to grow culture & their learning daily

People are taught a method to experiment & make their learning visible